The Impact You Make Through Shalom























Member Agency

2019 Annual Report **Shalom Community Center**

620 S Walnut St PO Box 451 Bloomington, IN 47402 (812) 334-5734 www.shalomcommunitycenter.org



shalom community center

helping people in need

Our Mission

Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person's fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns, and stories of people who have been marginalized by society and expect our staff, volunteers, and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.

Board of Directors

Sean Buehler Jean Capler Vera Flocke Kenny Garrison Rahgene Hoard-Jackson Ross Martinie Eiler Jane Martin Asjley Pirani Carlene Quinn Nicole Schönemann Carol Watson Von Welch

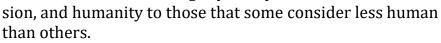
Supervisory Staff

Forrest Gilmore. Executive Director Susan Dabkowski, **Director of Operations** Lenora Binkley. Director of Shelter Programs Dorothy Granger, **Development Director** Amy Harrison, **Rapid Re-Housing** Coordinator Jacob Lucas, Hunger Relief Coordinator Sue Murphy, Volunteer Coordinator Danielle Sorden, **Director of Housing First** Programs Caren Stoll. **Director of Center** Programs Kara Thompson. Administrator

"Tyranny always arises from the belief that some people are more human than others." - Margaret Wheatley

In these times when so much is uncertain and even the very foundation of our democracy feels at risk, may you feel pride that you help create a place that walks the path of love and liberation.

If there is one thing we do together better than most, we offer dignity, compas-



Because of you, we are the hand that reaches out, waiting for that lonesome soul to reach back.

Because of you, we are the heart that opens in the face of fists that close.

Because of you, we are the voice that echoes the full humanity of the most vulnerable and downtrodden among us.

Together, we are a shining light in the storm, a beacon, guiding us on our way home.

May you find hope in the knowledge that YOU make this happen.

We know a better world is possible. Because together we've created it.

With gratitude to you... and us... together.

Rev. Forrest Gilmore, Executive Director (812) 334-5734 x122, forrest@shalomcommunitycenter.org





"This last year has been hell... I felt lost. I was very depressed. My kids were, too. I felt like I failed as a mother for my kids." - Tracy Williams

Evicted due to persistent reports of a dangerous electric problem her landlord refused to fix, Tracy and her three children, James, Christian, and Everley, ended up homeless.

Staying first with her brother and then in a motel, Tracy struggled to

find anyone to rent to her because of the eviction.

Even though she was working full-time as a home health aide, she was running out of money and turned to a local shelter, WellSpring Center.

WellSpring helped her family stabilize and connected Tracy with Shalom's rapid re-housing program.

Our staff went to work, helping her search and apply for apartments until she found her new home.

"It was like Christmas... I'm just happy to have a home."

Tracy hopes to get a Qualified Medication Aide certification soon and one day go back to school to become a nurse.

"A lot of my anxiety and depression is gone now. I used to cry every day... It's been a huge blessing for our family. I'm glad you have something like this because if not I don't know where we'd be."



Tracy Williams with 20 month old Everley

Voices of Support

Thanks to Shalom, I've got a job. I'm still homeless but they're helping me find a place and I'm real thankful to everyone here.

- Ernest





"I come here almost every day to eat. It helps me out a lot. I stick to myself mostly but it helps to come here." - Dennis, with his cat Blackie

"Four years ago I walked here from Owen County and found help at Shalom. Mark, Danielle, Forrest, and others have helped me a lot. Being [at Shalom] helps me keep my mind intact."

- Sarah





"Rapid Re-Housing [staff] have been really good. Even though I haven't found a place yet, they are still helping me. Plus, I like coming here to eat so I [can save] money."

- Gordon

YOUR 2019 Impact By The Numbers

At the CENTER

Hunger Relief & Life Essentials

- 79,267 meals (incl. 22,106 weekend meals)
 - 4,979 loads of laundry
 - 9,132 showers
 - 199 IDs
 - 15,840 bus tickets

Case Management

- 5,972 casework counseling sessions
- 199 households helped with rent or utilities
 - 87 people helped with prescriptions
- 106 people helped with health insurance payments
- 45 homeless people reunited with out-of-town families

Beyond the Walls

Homelessness Case Management

- 203 people without homes assisted
- $\bullet 53\%$ moved into permanent housing

A Friend's Place

Sheltered 227 people for 14,133 bed-nights
97% utilization rate, 80% Monroe County residents
54% moved out of the shelter into permanent housing

Street Outreach

•178 people living on the streets assisted •58% moved into permanent housing

Rapid Re-Housing

•Housed 160 formerly homeless people, including 119 people in families (60 children)

Housing First/Crawford Homes 1 & 2

Provided homes for 120 formerly homeless people with disabilities, including 11 children
88% maintained their homes for at least one year

GRAND TOTAL

In 2019, you — the supporters of Shalom — made it possible through all of Shalom's programs to house or prevent homelessness for:

717 people

Joe and Gloria Emerson Endowment

Thank you to those listed below who raised over \$181,000 the first year of the endowment:

Community Foundation of Bloomington and Monroe County, and Kathy Aiken Deb Allmayer Bill and Janet Anderson Patty and Jim Andrews Ann Armstrong Sandra Batoki Marjorie Beasley Gary and Marsha Bishop Anne and Bruce Bloxom Talmage Bosin Karen Boswell Mark Braun Jeff Buszkiewicz Carol and Jim Campbell Michelle and Iason Cole Vivian Counts John Davenport Pat Dennv Paul and Lana Eisenberg Joe and Gloria Emerson Chervl Engber Robert Foor Anne Fraker

Hilda Fullerton Whitney Gent I Forrest Gilmore, Libby Gwynn and Lee Mysliwiec Greg Haas Stephen and Jo Ellen Ham Juliet Hardesty Martha Harsanvi Marilvn Hartman Connie and Harv Hegarty **Catharine Hoff** Doug Jewell Marilyn Kelsey **Ronald Kovener** Dan and Beth Lodge-Rigal **Bill Lonnberg** Russell Lvons Ellie Mallory **Joseph and Rachel Manley** Iane Martin Lee Matthews Maryellen and Doran May Gerry Miller Lori and John Miller David and Martha Moore

Beth and Steve Mrkvicka Glenda and Patrick Murray Cinda and Joe O'Connor Barbara Restle **Betty Rieger** Gwyn Richards, Patricia Rider and Robin Cole Marv Rose Mary Rothert Dick Rose Susan Schneider Winston Shindell Doris Shoultz-Creek and Jean Creek **Judith Simic** Mike and Sherry Sonneborn Leonard and Carolyn Sweet Robert E Taylor Von Welch and Ruth Aydt Mark Wiedenmayer Helen Wiesler Wayne Winston

and 15 anonymous donors

SHALOM'S FINANCIAL SUPPORTERS

We are very grateful to all of you who have offered generous financial support to help our most vulnerable neighbors.

St. John Society Members

(pledge of \$10,000 over five years)

Patricia and James Andrews Ruth Aydt and Von Welch Jennifer Bradley and Chris Kowalczyk Mark and Charlene Braun Vivian Counts Joe and Gloria Emerson Anne Fraker Forrest Gilmore Richard Ham and Allison Stites Stephen and Jo Ellen Ham Marilyn Hartman Connie and Harv Hegarty Cindy Houston Marlin Howard Diana Lehner and Jim Craig James and Carolyn Lindsay Jane and Pat Martin Carole McKinney Sylvia McNair Marilyn and Mark Meckes John and Lori Miller Mary Rose Sarah Ryterband Wendell and Shirley St. John Henry and Celicia Upper Sarah and Stan Wasserman and four anonymous members

\$5,000+

Patricia and James Andrews Ruth Aydt and Von Welch Bloomingfoods Bloomington Health Foundation Bloomington Township Trustee City of Bloomington Michelle and Jason Cole Community Foundation of Bloomington and Monroe Cnty Mark Cridland Joe and Gloria Emerson Facebook First United Methodist Church Lee Hamilton

Forrest Gilmore Connie and Harv Hegarty Jane and Pat Martin Monroe County Commissioners David Nord Perry Township Trustee Barbara Restle Sarah Ryterband Winston Shindell Theta Phi Alpha Sorority United Way of America United Way of Monroe County Sarah and Stan Wasserman and four anonymous donors

\$2,000-\$4,999

Eva and Matthew Allen Anne and James Bright Vivian Counts Paul and Lana Eisenberg First Presbyterian Church Anne Fraker Greene & Schultz Trial Lawyers Richard Ham and Allison Stites Stephen and Jo Ellen Ham Marilyn Hartman

Bill and Ianet Anderson Charles and Gladys Bartholomew M'Lissa and Michael Baye Gary and Marcia Bishop **BLOOM Magazine** Anne and Bruce Bloxom Marsha Bradford and Harold Dumes Jennifer Bradley and Chris Kowalczyk Mark and Charlene Braun Malcolm Brown Alexander Buchwald Keith Buckley IC Buehler Paula and John Bunde Chuck and Cathy Burns Dana and Iim Burton James and Carol Campbell Barbara Child **Ieanette** Clausen

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Charles and Asrah Heintzelman Marlin Howard Cindy Houston Indiana Center for Recovery Diana Lehner and Jim Craig Joseph and Rachel Manley Carole McKinney Marilyn and Mark Meckes John and Lorraine Miller David and Martha Moore Wade and Carol Peacock

\$1,000-\$1,999

Mary Jane Compton Stephanie Dickinson Iane and David Dunatchik First Christian Church Ioshua Giem Gerhard and Angela Glomm Kirsten A Grønbjerg Rita Grunwald Marion Incollingo Doug Jewell Jeff and Barbara Kaden Kroger Diana Lambdin and Frank Lester Ioe and Gail Lessard Dan and Beth Lodge-Rigal Mary Mahern and Clark Brittain Edward and Iulia Meeks Howard Mehlinger Gerry Miller Beth and Steven Mrkvicka

Carlene Quinn Scott and Ruth Sanders Sherwood Oaks Christian Church St. Paul Catholic Center Trinity Episcopal Church Henry and Celicia Upper Van Buren Township Trustee Helen Wiesler and five anonymous donors

Sue and Murrav Robinson Pennie Lyons Rogers Marv Rose Emily Rosolowski Kevin and Marian Saunders Judy and Curt Simic Mike and Sherry Sonneborn Sarah and Benjamin Swanson St. Charles Borromeo Church Wendell and Shirley St. John St. Mark's United Methodist Church Bill and Karen Stucky TASUS Corporation Tire Rack Sam Tobin-Hochstadt Iohn Torok Mark Widenmaver Casev Winnecke Teri Willev and seven anonymous donors

Thank you to our supporters who donated in-kind goods and services valued at over \$20,000!

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Area 10 Agency on Aging Back-to-Basics Program Amanda Biggs Bloomington Bagel Company Cresent Donut Shop Madeleine Gonin Hoosier Hills Food Bank Erin Jamison-Koenig Chuck and Nancy Macklin Jane and Pat Martin Pi Beta Phi Sorority Square Donuts St. Vincent DePaul Society Visit Bloomington Wal-Mart and one anonymous donor

Our Volunteer Supporters

Volunteers are absolutely essential to the mission of Shalom Community Center. We are very grateful for the 1,496 individuals who gave 14,799 hours of their time in 2019 to help those who are hungry and homeless in our community!

Volunteers with 100+ of hours of service

- Arif Albulushi Vincent Bell Jan Briggs Lauren Bryant Scott Goodall Travis Hendrickson Marlin Howard Kim Hovis
- Todd Hudelson Sue Majercak Jo McClamroch Tom Meader Nancy Nye Alan Sather James Sickmeier Carney Strange

Nicole Schönemann Sarah Wasserman David Waterman Randy West Tom Worster Ty Worster

Volunteers with 50+ of hours of service

- Patty Ardery Peggy Brown Jeanette Clausen Hank Cooper Edna DePierre Jennifer Fons Daniel Garst Allisyn Gillet
- Lyudmil Kuznetsou Ann LeDuc Ross Martinie-Eiler Lori McNaught Pat Medland Cinda O'Connor Cynthia Roberts Samuel Russell
- Shahin Saberi Nicholas Sergiova Meredith Short Lane Sorensen Spyridon Stratigos Alan Vicstein Bev Vicstein Von Welch

Congratulations to our 2019 Volunteer of the Year, Sarah Wasserman.

And a Special Thanks to our **Breakfast** Teams!

First Christian Church members First Presbyterian Church members First United Methodist Church members Unitarian Universalist Church members

Grant Support

- Bloomington Health Foundation
- Bloomington Township Trustee
- City of Bloomington
- Community Foundation of Bloomington and Monroe County
- Episcopal Diocese of Indianapolis
- Glick Philanthropies
- Indiana Housing and Community

Development Authority

- Monroe County Commissioners
- Perry Township
- United Way of America
- United Way of Monroe County
- US Department of Housing and Urban Development
- Van Buren Township

2019 Revenue & Expense Summary*

Revenue

Government	\$1,215,995
Individuals, Businesses,	¢ 460 400
and Organizations	\$ 469,420
Faith Communities	\$ 26,021
Private Grants	\$ 19,540
Other	<u>\$ 27,504</u>
Total Financial Gifts	\$1,758,480
In-Kind Contributions	\$ 221,537
Value of Volunteer Time	\$ 402,533
Total In-Kind Gifts	\$ 624,070
Total Revenue	\$2,382,550

Expenses

Salaries, Benefits, and Taxes	\$814,370
Guest Housing Support	\$798,337
Value of Volunteer Time	\$402,533
Hunger Relief	\$215,991
Guest Services and Supplies	\$201,371
Building & Custodial	\$ 75,670
Professional Fees and Insurance	\$ 40,008
Office Supplies and Equipment	\$ 21,800
Fundraising	\$ 17,156
Total Expenses	\$2,479,882

*Numbers un-audited. Budget shortfall is due to grant reimbursements for 2019 not received until 2020.

Government Individuals, Businesses, Etc. Faith Communities Private Grants Other In Kind Contributions Value of Volunteer Time

EXPENSES

- Salaries, Benefits & Taxes
- Guest Housing & Utilities
- Value of Volunteer Time
- Hunger Relief
- Guest Services and Supplies
- Building & Custodial Expenses
- Professional Fees & Insurance
- Office Supplies & Equipment
- Fundraising



How You *Can* Help Someone in Need in Your Community

Through your support of Shalom, you *can* make a major difference in the life of someone struggling with poverty.

<u>Give:</u>

Did you know \$8.00/month can feed a hungry child for four days? Please consider becoming a monthly supporter and contact your bank to set up monthly bill pay. You may also make a gift at our website: shalomcommunitycenter.org or mail a check to: Shalom Community Center at PO Box 451 Bloomington, IN 47402-0451.

Volunteer:

To offer your talent, contact our Volunteer Coordinator at volunteer@shalomcommunitycenter.org or (812) 334-5734 x113.

In-kind Donations:

To donate items to support our clients, see our full wish list online at www.shalomcommunitycenter.org.



Shalom Community Center started with the kernel of an idea and the unfathomable fortitude of Shirley St. John, whom we lost near the end of 2019. Shalom is here today because of her herculean efforts.

The important work continues with *your* support.

A special thank you to Baugh/ Fine Print for their generous printing services.

