



Member Agency

2017 Annual Report

Shalom Community Center

620 S Walnut St

PO Box 451

Bloomington, IN 47402

(812) 334-5728

www.shalomcommunitycenter.org



shalom community center

helping people in need

Board of Directors

Alan Backler
Jeff Buszkiewicz
Vivian Counts
Susan Dabkowski-
Wilson
Robert Kimmel
Ross Martinie Eiler
Michael Gastineau
Jane Martin
William Morris
Nancy Neraad
Richard Rose
Nicole Schönemann
Winston Shindell
Sarah Wasserman

Supervisory Staff

Forrest Gilmore,
Executive Director

Caitlin Bryan,
Director of Center
Programs

Dorothy Granger,
Development Director

Amy Harrison,
Rapid Re-Housing
Coordinator

Joe Linsky,
Director of Shelter
Programs

Sue Murphy,
Volunteer Coordinator

Danielle Sorden,
Director of Housing
First Programs

Kara Thompson,
Administrator

Our Mission

Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person's fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns, and stories of people who have been marginalized by society and expect our staff, volunteers, and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.

**“The transformative power of love
is the foundation of all meaningful
social change.” - bell hooks**

For the first time in over a decade, homelessness went up nationally in 2017. While the numbers slightly declined locally, the impact of heroin and synthetic drugs led to a terrifying epidemic of overdoses in our town. Plus, we saw some new numbers coming out of the Sagamore Institute, showing that the percentage of people in poverty in Bloomington grew from 29.6% to 38.2% between 2000 and 2015.



While the challenges are mighty, thanks to *YOU*, Shalom has been right there to meet the struggle, advancing our mission to aid those experiencing extreme poverty. In 2017, you made it possible to:

- Raise the funds to pay off our mortgage on our day shelter (the final payment was made in February 2018),
- Install solar panels on the day shelter, saving on our utilities and reinvesting those savings into services for our guests,
- Open Crawford 2, our second housing first project for chronically homeless people, in partnership with *LifeDesigns*,
- Become a living wage organization, paying all 27 of our employees the City of Bloomington Living Wage, and
- Open our day shelter on weekends, now providing services every day of the year.

Love is truly the means of transformative social change and your demonstrated generosity has changed much in the lives of people who need you the most!

With gratitude to you,

Rev. Forrest Gilmore, Executive Director
(812) 334-5734 x33, forrest@shalomcommunitycenter.org



Why We Do It: **A Shalom Story of Success**

“My favorite thing about [Shalom] is that they have never, ever judged me...they have overlooked a lot of mistakes. They are incredibly, wonderful people.” - David Troxell

David has experienced enough for two lifetimes as a combat veteran who toured Afghanistan, a formerly homeless street entertainer, and a survivor of having been caught on fire.

He became homeless after his wife kicked him out, leaving him without his medals, with nothing. When he was kicked out, he had nowhere to go in Bloomington. He turned to Shalom for a judgment-free zone and help to build his life back.



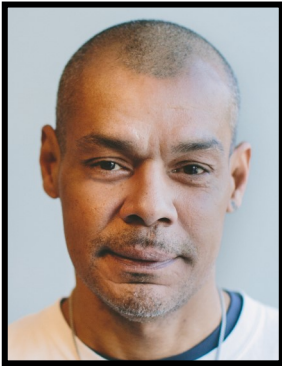
In the mean time, he had been sleeping out in the elements for over a year. One night he woke up with his legs on fire after he and his friends had left a fire going through the night for warmth. He was flown to a hospital in Indianapolis, underwent a series of surgeries, and was prescribed three months of Percocet to deal with the intense pain. When he was cut off, he looked for legal ways of dealing with the pain that he describes as unreal. He says he “nips,” but nothing really helps. He is now in a wheelchair.

Today, David is a resident of Crawford Homes, thanks to the support of Shalom. He is currently waiting on SSI, but until then he knows he can turn to Shalom.

“To me, this place is a second home. It actually feels more like home.”

Voices of Support

"[Shalom] helped me get my ID, birth certificate, and social security card. They filled out the housing paperwork and turned it in to housing, they got me on the list [and now I have a home]."
-Ashley Barger



"This is the end of a long journey that will prove to be a starting point to getting my life back."
- Chris George

"I really love it here at Shalom because people go out of their way... they go above and beyond...no matter what is asked for, you guys say, 'OK, I'll do the best I can.'"
- Mark Blakeslee



"I honestly don't think I'd be around without Friend's Place... I know in my heart God brought me [here]."
- Sandy Brown

YOUR 2017 Impact By The Numbers

At the CENTER

Hunger Relief & Life Essentials

- 69,034 meals
- 2,642 loads of laundry, 5,770 showers
- 242 IDs, 12,500 bus tickets

Case Management

- 8,267 casework counseling sessions
- 209 households helped with rent or utilities
 - 159 people helped with prescriptions
- 169 people helped with health insurance payments
- 67 homeless people reunited with out-of-town families

Beyond the Walls

Homelessness Case Management

- 386 people without homes assisted
- 74% moved into permanent housing

Friend's Place

- Sheltered 203 people for 13,310 bed-nights
- 57% of the residents improved their income during their stay
 - 67% moved out of the shelter into permanent housing

Street Outreach

- 162 people living on the streets assisted
 - 74% moved into permanent housing

Rapid Re-Housing

- Housed 201 formerly homeless people, including 149 people in families (88 children)

Housing First/Crawford Homes 1 & 2

- Provided homes for 105 formerly homeless people with disabilities, including 13 children
 - 93% maintained their homes for at least 1 year

GRAND TOTAL

In 2017, you — the supporters of Shalom — made it possible through all of Shalom's programs to house or prevent homelessness for:

884 people

Eliminating the Mortgage



Since Shalom moved into the building at 620 S Walnut in 2010, we had been buying the building on contract. In 2017, we decided to be more efficient and take out a mortgage, thus reducing interest paid. Then we got really smart and decided to pay off our mortgage! We are grateful to the many donors who supported this effort.

Although the final payment on our mortgage did not happen until 2018, we completed the majority of the legwork in 2017 and didn't want to wait

to share the good news.

An extraordinary thanks goes to Phil Saunders and his family. Phil passed away in 2017, but he always dreamed we would eliminate our mortgage. Before his passing and after, he and his family offered major financial support to make the retirement of our mortgage possible.

The Faces of Crawford 2



A special thanks to Wandering Heart Photography

Taking Crawford 2 the Next Level

“[Crawford 2 has given me]
a whole new life... a
whole new way of living.”

- Michale Williams

The average age of death of a chronically homeless person is 47 years old. So, it's no exaggeration to say our new Crawford 2 Housing First program (in partnership with *LIFEDesigns*) is

saving lives. Dedicated to housing the most vulnerable people on the streets—the person experiencing long-term homelessness due to disabilities—Crawford 2 provides homes and supports for those who would likely die on the streets without intervention.

Buoyed by the extraordinary success of the first Crawford Homes project, *LIFEDesigns* and Shalom have pressed forward to add an additional 43 apartments of permanent supportive housing in our community. The expansion allows us to provide homes and supports for more than 100 people who were formerly living in homelessness for at least a year, and for some, as long as a decade or more.

To end homelessness, we have no choice but to take on the greatest challenges out there and support the people afflicted by those challenges. A sensitive, service-heavy, client-centered approach leads to extraordinary improvements in health, addiction, mental illness, life skills, and personal well-being. The first Crawford Homes showed us what was possible. Crawford 2 is the dream of more.



The Shirley St. John Society



Shirley St. John has always had a huge heart for the homeless. She was a driving force in her church for ensuring people who were homeless would be welcomed at the church, fed, and supported. Thus, the beginning of Shalom Community Center. She was the first president of Shalom's board and has been a dedicated supporter for years. To recognize her compassion and commitment, we have named our giving society in her honor. Understanding the importance of caring for those most in need, members of the Shirley St. John Society are the economic engine of Shalom Community Center and its mission to aid and empower people experiencing extreme poverty, including hunger and homelessness.

Members make a commitment to donate \$10,000 or more to Shalom over a five year period. To join the Society and become a member of this special group, please contact our office.

Members make a commitment to donate \$10,000 or more to Shalom over a five year period. To join the Society and become a member of this special group, please contact our office.

Solar Panels



"We can't lift people out of poverty if we don't conserve the environment and natural resources they rely on."

— World Wildlife Fund

Shalom believes in the importance of conserving the environment to sustain the resources our guests depend on. With this in mind, Shalom installed a 25,080 watt solar electric system on the roof of the day shelter. This will reduce our use of the electrical grid, which is primarily coal, making this one small step in our world's efforts to tackle climate change.

In addition, with half of our utility costs dedicated to electricity, installing solar panels is one way to make the organization more impactful with people in need. Over a 25-year life span of the system, Shalom will save real dollars, all of which will then be used to provide direct services to our guests. Thanks to you all!

The Jim Harvey Volunteer Service Award



Some people may know Jim Harvey best by his previous occupation — Superintendent of the Monroe County School Cooperation. But Jim has also been a tireless supporter of Shalom.

Jim has been a volunteer at Shalom for over a decade, providing leadership on the Operations Committee, serving on the Board of Trustees from 2008 to 2017, and as Board President for two years, and chairing the Finance Committee for several terms.

He led fundraising efforts for the new building campaign in 2010, and coordinated the entire operation from scouting locations to consulting with architects, and overseeing the contractors throughout the remodel. He later provided the expertise, materials, and labor to build a second floor addition to the existing structure.

In dedication to his extraordinary support to Shalom, he is the first recipient and namesake of the Jim Harvey Volunteer Service Award. Thank you, Jim, *so much*, for making Shalom great!

Seven Days a Week

October 2017 was the beginning of providing services seven days a week! Mayor John Hamilton charged the Safety, Civility, and Justice Task force to tackle issues related to the city's homeless population. One of the recommendations was to keep Shalom open every day. In addition to the benefits to our guests, we've noticed a reduced impact on downtown and less concern in the community.

With a commitment (and financial support) from the City of Bloomington, Monroe County Commissioners, Cook, Kilroy's, and many individuals, the center's extended hours are funded for one year.

Our Financial Supporters

We are very grateful to all those who have offered their generous financial support to help our most vulnerable citizens.

Shirley St. John Society (Pledge of \$10,000+ over 5 years)

Bill and Janet Anderson	Connie and Harv Hegarty
Patricia and James Andrews	Cindy Houston
Jeff and Maika Arthur	Roger Kent
Ruth Aydt and Von Welch	Diana Lehner
Anne and Bruce Bloxom	James and Carolyn Lindsay
Jennifer Bradley and Chris Kowalczyk	Dan and Beth Lodge-Rigal
Mark and Charlene Braun	Jane Martin
Vivian Counts	Carole McKinney
Joe and Gloria Emerson	Sylvia McNair
Anne Fraker	John and Lori Miller
Sara Frommer	Don Ray
Forrest Gilmore	Mary Rose
Stephen Gregg	Sarah Ryterband
Richard Ham and Allison Stites	Keith and Ann Saunders
Stephen and Jo Ellen Ham	Phil Saunders
John Hamilton and Dawn Johnsen	Henry and Celicia Upper
Victor Harnack	Sarah and Stan Wasserman
Marilyn Hartman	Charles Webb
Jim and Sally Harvey	<i>Plus six anonymous donors</i>

\$5,000 +

Bill and Janet Anderson	Kathleen McIntire
Patricia and James Andrews	Monroe County Commissioners
Anne and Bruce Bloxom	Beth Myers
Bloomington Township Trustee	Perry Township Trustee
Brave Heart Foundation	Sarah Ryterband
BUEA	Keith and Ann Saunders
City of Bloomington	Kent and Chrissie Saunders
Community Foundation of Bloomington and Monroe County	Kevin and Marian Saunders
First United Methodist Church	Phil Saunders
Lee Hamilton	Secretly Group
Connie and Harv Hegarty	United Way of Monroe County
Kilroy's	<i>Plus seven anonymous donors</i>

\$2,000-\$4,999

Eva and Matthew Allen	Forrest Gilmore	Jane and Pat Martin
Ruth Aydt and Von Welch	Rita Grunwald	Carole McKinney
Bloomington Moms United	Richard Ham and Allison Stites	Marilyn and Mark Meckes
Jennifer Bradley and Chris Kowalczyk	Stephen and Jo Ellen Ham	John and Lori Miller
Mark and Charlene Braun	John Hamilton and Dawn Johnsen	Mia Partlow
Anne and James Bright	Victor Harnack	Don Ray
Malcolm Brown	Jim and Sally Harvey	Mary Rose
Dana and Jim Burton	Lenore Hatfield	Sherwood Oaks Christian Church
Vivian Counts	Cindy Houston	Winston Shindell
Mark Cridland	Marlin Howard	Trinity Episcopal Church
Jane and David Dunatchik	Jeff and Barbara Kaden	Henry and Celicia Upper
Joe and Gloria Emerson	Diana Lehner	Sarah and Stan Wasserman
First Presbyterian Church	James and Carolyn Lindsay	<i>Plus 12 anonymous donors</i>
Anne Fraker		

\$1,000-\$1,999

Philip Amerson
M'Lissa and Michael Baye
Keith Bobay
Alexander Buchwald
James and Carol Campbell
Daniel and Deborah Conkle
Stephanie Dickinson
Paul and Lana Eisenberg
German American Bank
Sam Glickman
Gerhard and Angela Glomm
Kirsten A Gronbjerg
Marilyn Hartman
Joshua Hawke
Doug Jewell
Korean United Methodist Church
Heather Maritano
Howard Mehlinger
Sylvia McNair

McRobbie Family Advised Fund
Chris and Betsy Miller
Regina and Don Moore
David and Martha Nord
Wade Peacock
Psi Iota Xi
Dick Rose
Jacob Schumacher
Hilda Sherwin
Judy and Curt Simic
Bruce Solomon and Susan Swartz
St. Charles Borromeo Church
Wendell and Shirley St. John
St. Mark's United Methodist Church
Sam Tobin-Hochstadt
Van Buren Township Trustee
Mark Wiedenmayer
Loren Wood Builders

Plus five anonymous donors

***And an additional thanks to the 700+ individuals,
businesses, and groups that supported us with
gifts up to \$999.***

**With gratitude to the following donors who
contributed over \$1,000 in goods or services to
Shalom Community Center:**

Back To Basics Project
Bloomington Bagel Company
Bloomington Transit
Bombas Socks
Crescent Donut Shops
Joe and Gloria Emerson
Juan Gago
Nancy Goswami
Jim & Sally Harvey
Hoosier Hills Food Bank
IU Women's Basketball

Jack's Donuts
Jane Martin
Sylvia McNair
Jacqueline A. Neu
Omega Phi Beta Sorority
Wendy Rubin
Square Donuts
St. Marks United Methodist Church
St. Vincent De Paul Society
Sura Gail Tala
Walmart of Bloomington
Andrew Zagorski

Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center's mission. In 2017, 1,591 volunteers completed 14,832 hours of service. We are truly a volunteer-driven organization. We offer a special thanks to the

Patty Ardery	Amelia Dixon	Tom Meador
Keith Bobay	Vanessa Dowdy	Patrick Medland
Chris Bolton	First Christian Church	Cinda O'Connor
Karen Boswell	Pamela Flanagan	Joyce Pillow
Angela Bottarff	Sarah Foss	Carlene Quinn
Jan Briggs	Scott Goodall	Paula Reynolds
Lauren Bryant	Tim Hamilton	Cynthia Roberts
Daniel Bugher	Martha Harsanyi	Sudhir Sahu
Dana Burton	Jim Harvey	Phil Saunders
Dr. Doug Carr's IU	Travis Hendrickson	Nicole Schönemann
Medical Students	Marlin Howard	Meredith Short
Church of Jesus Christ	Todd Hudelson	Lindsey Stout
Latter-day Saints	Ivy Tech Community	Roger Szatkowski
Missionaries	College Nursing	Sharon Urban
Jeanette Clausen	Students	Juan del Valle Coello
Caroline Clay	Kathie Johnson	Alan Vicstein
Hank Cooper	Don Jones	Sarah Wasserman
Delaney Crane	Jane Martin	Harley Wheatley
Susan Dabkowski	Jo McClamroch	Tom Worster
John Davenport	Lori McNaught	Ty Worster
		Mary Young



Grant Support

- ♦ Brave Heart Foundation
- ♦ City of Bloomington
- ♦ Community Foundation of Bloomington & Monroe County
- ♦ Federal Emergency Management Agency
- ♦ Indiana Housing & Community Development Authority
- ♦ Monroe County Commissioners
- ♦ Perry Township
- ♦ Psi Iota Xi
- ♦ Secretly Group
- ♦ United Way of Monroe County
- ♦ US Department of Housing & Urban Development
- ♦ Van Buren Township
- ♦ One Anonymous Foundation

2017 Revenue & Expense Summary*

Revenue

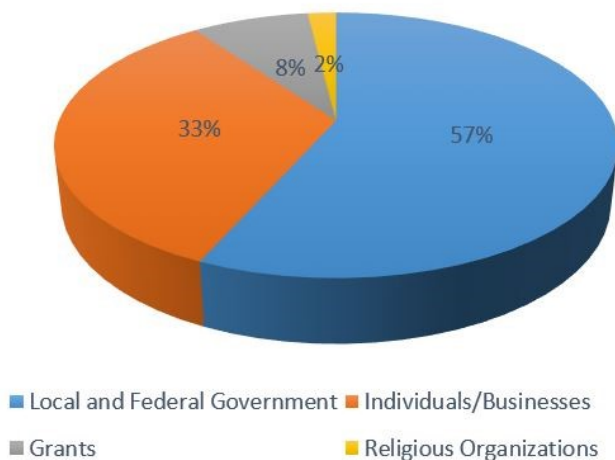
Government Grants	\$1,085,604
Individuals, Businesses, and Organizations	\$ 579,417
Private Grants	\$ 104,017
Faith Communities	\$ 29,475
Total Financial Gifts	\$1,798,513
In-Kind Contributions	\$ 77,328
Value of Volunteer Time	\$358,044
Total In-Kind Gifts	\$435,372
Total Revenue	\$2,233,885

Expenses

Value of Volunteer Time	\$358,044
Salaries, Benefits, and Taxes	\$666,933
Hunger Relief	\$132,786
Guest Services and Supplies	\$161,743
Housing	\$426,910
Utilities	\$ 37,289
Interest and Bank Fees	\$ 16,591
Professional Fees and Insurance	\$ 21,979
Property Maintenance	\$ 21,642
Friend's Place Equipment	\$ 6,555
Solar Panel Installation	\$ 51,852
Fundraising and Communications	\$ 13,108
Office Supplies and Equipment	\$ 20,602
Miscellaneous Expenses	\$ 6,133
Mortgage Reduction	\$178,584
Reserved for Future Years	\$113,134
Total Expenses	\$2,233,885

**Numbers un-audited.*

2017 REVENUE





shalom community center
helping people in need

How You Can Help

Through support of Shalom, you can make a major difference in the lives of people struggling with poverty.

Give:

Please consider a donation or becoming a monthly supporter, which helps us plan for the future. Go online at: www.shalomcommunitycenter.org, contact your bank to set up monthly bill pay, or mail a check to:

Shalom Community Center
PO Box 451
Bloomington, IN 47402-0451

Volunteer:

To offer your talent, contact our Volunteer Coordinator at volunteer@shalomcommunitycenter.org or (812) 334-5734 x23.

Donate:

To donate items to support our clients, see our full wish list online at www.shalomcommunitycenter.org.

Shalom Community Center is a 501(c)(3) registered, not-for-profit charitable organization. Donations are tax deductible.

This report is dedicated to the memory of Phil Saunders, who passed away in 2017. Phil was a tireless volunteer and faithful donor. He was an icon of dedication in service to Shalom and its guests. He is irreplaceable and is greatly missed.



A special thank you to Baugh for their generous printing services.