The Impact You Make Through Shalom











United Way

Member Agency

2016 Annual Report

Shalom Community Center
620 South Walnut Street
PO Box 451
Bloomington, IN 47401
(812) 334-5728
www.shalomcommunitycenter.org



Board of Directors

Alan Backler
Jeff Buszkiewicz
Vivian Counts
Susan DabkowskiWilson
Ross Martinie Eiler
Jim Harvey
Jane Martin
Nancy Nerad
Richard Rose
Nicole Schonemann
Winston Shindell
Judy Simic
Sarah Wasserman

Supervisory Staff

Forrest Gilmore, Executive Director

Caitlin Bryan, Director of Center Programs

Dorothy Granger, Development Director

Joe Linsky, Director of Shelter Programs

Amy Harrison, Rapid Re-Housing Coordinator

Sue Murphy, Volunteer Coordinator

Danielle Sorden, Director of Housing First Programs

shalom community center

helping people in need

Our Mission

The Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person's fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns, and stories of people who have been marginalized by society and expect our staff, volunteers, and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.

"Some believe it is only great power that can hold evil in check, but that is not what I have found. It is the small everyday deeds of ordinary folk that keep the darkness at bay. Small acts of kindness and love." - JRR Tolkien



Hunger, homelessness, and poverty hit our community hard.

Monroe County has one of the highest poverty rates and costs-of living in Indiana.

On any given night in Bloomington, over 300 people experience homelessness with nearly half coming from families with children.

One in six Monroe County residents don't know where their next meal is coming from.

One in four Bloomington children live in poverty.

In an age where much seems under threat and problems seem too vast for any one of us to handle, I am reminded of the opportunity to have an impact right here in our local communities.

Shalom is a local organization, working on a local problem, with our neighbors and for our neighbors.

This brief document honors all of you who value those "small every-day deeds of ordinary folk that keep the darkness at bay."

Those small, powerful acts of kindness and love.

With gratitude to you,

Rev. Forrest Gilmore, Executive Director

(812) 334-5734, x33, forrest@shalomcommunitycenter.org



Why We Do It: A Shalom Story of Success

"Out there on the streets...I felt like I was... crossing a creek of stones and I didn't have a stone to step on and if I took that step I was going to drown."

For more than 6 years, Karen lived without a home because it felt like the safest place to be.

First molested at the age of 3, she was sexually abused throughout her life. And later, in response to that lifelong trauma, she spent 12 years in an abusive marriage.

Eventually, it all became too much.



Karen Jessie was homeless for more than 6 years. She now has a home and works as the custodian at Shalom.

She described herself at the time: "I went a little crazy...I didn't even know my favorite color anymore. To allow someone to strip you and to not even realize they have taken your entire being and just manipulated you... Thank God I got out and ran for my life. I opted to stay in the woods as much as I could."

Karen struggled with depression, substance abuse, and of course, the repercussions of trauma.

Eventually emerging from the woods, she found shelter and sanctuary at Shalom.

Shalom offered her food, daytime and overnight shelter, assistance with ID, health insurance, medication, and eventually housing and a job. But perhaps, most of all, Shalom offered her the care she needed to heal and rise.

She said, "Without Shalom I would still be out on the streets... I'd still be squatting woods to woods or couch to couch... There was no hope. There was just nothing... With Shalom's support, I stepped to the next stone and I made my way across that creek. And I now have a job. I have a home. I have a cat. I have a boyfriend. I have peace. I have a life."

Voices of Support

"I'm grateful that we have this place because... it's changed my whole life... I have a home now. And I'm getting a future. And I'm getting ready to get a job... You guys have been so wonderful to me. I'm very grateful."

- Cathy Jo. Sprinkle





"I asked the Lord to give someone to help me and Shalom appeared in front of me."

- Raynell Canada with son Darnell

"Shalom motivated us to move further in life. They pushed us toward Friend's Place and reached out to us... I've got a job interview now at Chipotle and I'm doing a job fair at Kroger. Shalom opened their arms and reached out."

- Jamie & Charles Monroe





I never dreamed in my wildest dreams that something like [homelessness] would happen to me... I can't say it enough, but I'm really grateful... Thank God for [Shalom] because I don't know what would have happened to me."

- Dennis Elkins

YOUR 2016 Impact By The Numbers

At the CENTER

Hunger Relief & Life Essentials

74,604 meals 2,249 sleep-days 2,808 loads of laundry 247 IDs 5,055 showers

Case Management

9,106 casework counseling sessions
206 households helped with rent or utilities
192 people helped with prescriptions
187 people helped with health insurance payments
53 homeless people reunited with out-of-town families

Beyond the Walls

Homelessness Case Management

- 359 people without homes assisted
- •40% of clients increased their income
- •65% moved into permanent housing

Street Outreach

- ullet224 people living on the streets assisted
 - •36% of clients increased in income
 - •49% moved into permanent housing

Rapid Re-Housing

- •Moved 110 households into homes, including 46 families
- $\bullet \textbf{Housed 221 formerly homeless people, including 82 children } \\$

Housing First/Crawford Homes

- •Provides homes for 62 formerly homeless people with disabilities, including. 12 children
 - •91% maintained their homes for at least 1 year
 - 39% of residents improved their income
 - •Near 100% have health insurance

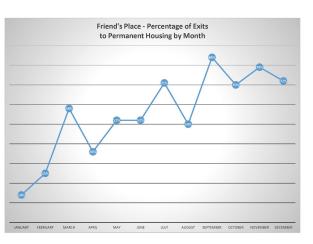
YOUR 2016 Impact By The Numbers Friend's Place

In 2016, Shalom had its first full year of managing the Friend's Place shelter, a 40 bed, sober, emergency shelter, once known as Martha's House.

In 2016, Friend's Place:

- Sheltered 211 people experiencing homelessness
- 61% of the residents improved their income during their stay
- 62% moved out of the shelter into permanent housing (the statewide average for exits to permanent housing is 33%)

Inheriting the old staff and program, Shalom hired a Director in February and fully implemented its program in April. Showing great improvement, the exits to permanent housing jumped from 14% in January to an average of 76% in the last 4 months of the year.



GRAND TOTAL

In 2016, you, the supporters of Shalom, made it possible through all of Shalom's programs to house or prevent homelessness for:

728 people

Our Financial Supporters

We are so grateful to all those who have offered their generous financial support to help our most vulnerable citizens.

The Visionary Society (Pledge of 10,000+ over 5 years)

William & Janet Anderson

Patty & Jim Andrews
Jeff & Maika Arthur

Ruth Aydt & Von Welch

Anne & Bruce Bloxom

Mark & Charlene Braun

Vivian Counts

Joe & Gloria Emerson

Anne Fraker Sara Frommer

Forrest Gilmore

Richard Ham & Allison Stites

Steve & Jo Ellen Ham

John Hamilton & Dawn Johnsen

Victor Harnack Marilyn Hartman Jim & Sally Harvey

Connie & Harv Hegarty

Cindy Houston Roger Kent Chris Kowalczyk & Jennifer

Bradley

Diana Lehner

James & Carolyn Lindsay Dan & Beth Lodge-Rigal Jane & Patrick Martin Carole McKinney

Sylvia McNair John & Lori Miller James & Christi Pike

Donald Ray Mary Rose

Jim & Candy Santo Keith & Ann Saunders

Phillip Saunders

Henry & Celicia Upper Sarah & Stan Wasserman

Charles Webb

Five Anonymous Donors

\$5,000+

Bill and Janet Anderson

Patty and Jim Andrews

Bloomington Township Trustee

Bloomington Urban Enterprise Assoc. Anne and Bruce Bloxom

City of Bloomington

Community Foundation of Bloomington

& Monroe Co. Anne Fraker

Forrest Gilmore

Lee Hamilton

Jim and Sally Harvey

Connie and Harv Hegarty

Andrew Miller

Jane and Patrick Martin

Monroe County Commissioners

Old National Bank Foundation

Barbara Restle

Phil Saunders

SCI Membership Community Fund United Way of Monroe County

Two Anonymous Donors

\$2,000-\$4,999

Eva and Matthew Allen

Ruth Aydt and Von Welch

Bloomingfoods

Keith Bobay

Jennifer Bradley and Chris Kowalczyk

Mark and Charlene Braun

Anne and James Bright

Malcolm Brown Vivian Counts

Joe and Gloria Emerson

First United Methodist Church Women

Sarah Frommer Rita Grunwald

Richard Ham and Allison Stites Stephen and Jo Ellen Ham

John Hamilton and Dawn Johnsen

Victor Harnack Marilyn Hartman Cindy Houston Roger Kent Diana Lehner

James and Carolyn Lindsay Marilyn and Mark Meckes

John and Lori Miller
Tasus Corporation
Pictura Gallery
Don Ray
Mary Rose

Jim and Candy Santo Keith and Ann Saunders Kevin and Marian Saunders Henry and Celicia Upper Sarah and Stan Wasserman Three Anonymous Donors

\$1,000-\$1,999

American Legion Susan and Alan Belzer

Benevity Community Impact Fund

Louise Blish

Charles and Terri Bower Alexander Buchwald

IC Buehler

Dana and Jim Burton

Donvel Byrd

Melissa Carter-Goodrum and David Goodrum

Hank Cooper Stephanie Dickinson Jane and David Dunatchik

Lenore Hatfield

Skip and Mike Hatfield

Joshua Hawke Anne Hazeltine

Connie and Harv Hegarty

Lynn Hooker Marlin Howard Doug Jewell K&S Rolloff, Inc. Loren Wood Builders Libbi Lumpkin Carole McKinney

Laurie and Michael McRobbie Edward and Julia Meeks Howard Mehlinger

Gerry Miller

Chris and Betsy Miller Regina and Don Moore

Beth Myers

Premier Healthcare Foundation Psi Iota Xi, Bloomington Thrift Shop

Barbara Randall Nancy Rayfield Dick Rose Jacob Schumacher Peter Sharpe Hilda Sherwin

Winston Shindell Iudy Simic

Mike and Sherry Sonneborn Wendell and Shirley St. John Bill and Karen Stucky Daniel Taylor

Trinity Episcopal Church United Way of America Van Buren Township Trustee

Virginia Woodward Ten Anonymous Donors



And an additional thanks to the 509 donors who supported us with gifts up to \$999.

With gratitude to the following donors who contributed more than \$1,000 in goods or services to Shalom Community Center:

Back To Basics Project

Bloomington Bagel Company

Bloomington Transit

Tom Brennan

Cresent Donut Shops Iim & Sally Harvey

Hoosier Hills Food Bank

IU Licensing & Trademarks

Jazzercise

KRC Catering

Marcia Lovejoy Svlvia McNair

Jacqueline A. Neu

Sura Gail Tala

Sharon Urban

Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center's mission. In 2016, 1,581 volunteers completed 17,955 hours of service. We are truly a volunteer-driven organization. We offer a special thanks to these heroes who volunteered more than 50 hours last year.

Nancy Allerhand Ierico Andrews Shawn Ankrom Patty Ardery **John Arthos** Keith Bobay Chris Bolton Karen Boswell Margaret Brown Lauren Bryant Dana Burton Ioanna Carroll Leland Carson Diane & Jerry Cave Jeannette Clausen Hank Cooper Vivian Counts Katrena Cunningham Travis Curry John Davenport **Bonnie Davis** Michael Dean Amelia Dixon Michael Farley

Kenneth Garrison Valerie Garrison Scott Goodall Tim Hamilton Jim Harvey Skip & Mike Hatfield Travis Hendrickson Michaela Hilman Marlin Howard Todd Hudelston Shawn Hutchinson Ronnie Jackson Lindsay Johnston Don Jones Jonathan Jones Allison Larmann Diana Lehner Ioe & Gail Lessard Allison Larmann Diana Lehner Ioe & Gail Lessard Lizz Mattingly Patrick Medland **Iennifer Morrow**

Bob Muldoon Stephanie Nemever Cinda O'Connor **Iovce Pillow** Peggy Reed Paula Reynolds **Cynthia Roberts** Dick Rose Phil Saunders Nicole Schonemann Dashiell Schonemann-**Poppeliers Jacob Schumacher James Sexton Darrin Stephens** Roger Szatkowski Katie Thien Gene Ulmer Sharon Urban Sarah Wasserman Colin Wolf Tom & Ty Worster Billy Young



Grant Support

- Bloomington Urban Enterprise Association
- ◆ City of Bloomington
- ◆ Community Foundation of Bloomington & Monroe County
- ◆ Corporation for Supportive Housing
- ◆ Federal Emergency Management Agency

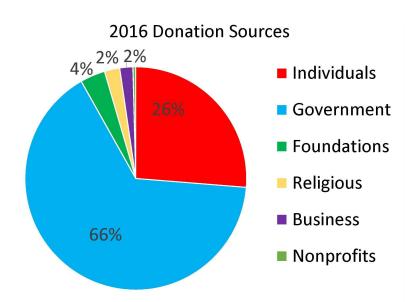
- Indiana Housing & Community Development Authority
- ♦ Monroe County Commissioners
- ♦ Perry Township
- ♦ Psi Iota Xi
- ◆ United Way of Monroe County
- US Department of Housing & Urban Development
- ◆ Van Buren Township

2016 Revenue & Expense Summary*

Revenue		Expenses	
Financial Grants &		Value of Volunteer Time	\$385,458
Contributions:		Salaries, Benefits & Taxes	\$588,426
Individuals	\$374,859	Hunger Relief	\$177,987
Government	\$935,332	Guest Services & Supplies	\$576,662
Faith Communities	\$31,791	Utilities	\$24,777
Non-profit & Other	\$5,875	Interest & Bank Fees	\$17,166
Organizations		Professional Fees & Insurance	\$18,050
Foundations	\$51,907	Property Maintenance &	
Businesses	\$27,336	Building Improvements	\$17,964
Total Financial Grants		Fundraising &	
& Contributions	\$1,427,100	Communications	\$19,233
Other Financial Receipts	\$77,044	Office Supplies & Equipment	\$7,971
Total Financial Receipts	\$1,504,144	Miscellaneous Expenses	\$9,502
In-kind Contributions	\$202,223	Mortgage Reduction	\$6,594
Value of Volunteer Time	\$385,458	Transfer to Reserves	\$242,038
Total Revenue \$2,091,825		Total Expenses	
Total Revenue		-	
Net Assets	\$645,740		

\$2,091,825

^{*} These numbers are not audited.





shalom community center

helping people in need

How You Can Help

Through your continued support of Shalom, you can make a major difference in the lives of many people struggling with extreme poverty.

Give:

To support us financially, you can give online by credit card at www.shalomcommunitycenter.org or you can mail a check to:

Shalom Community Center PO Box 451 Bloomington, IN 47402-0451

Volunteer:

To offer your time and talent, contact our Volunteer Coordinator at volunteer@shalomcommunitycenter.org or (812) 334-5734 x23.

Donate:

If you'd like to donate some items to support our clients, we are often in need of hygiene products, bus tickets, diapers, backpacks, and more. To see our full wish list, visit us online at www.shalomcommunitycenter.org.

The Shalom Community Center is a 501(c)(3) registered, not-for-profit charitable organization. Your support of Shalom is tax deductible.

Eighty-eight cents of every dollar you give directly benefits people in need, which is considered exceptional by nonprofit best practice groups.



A special thank you to Baugh Enterprises for their generous printing services.