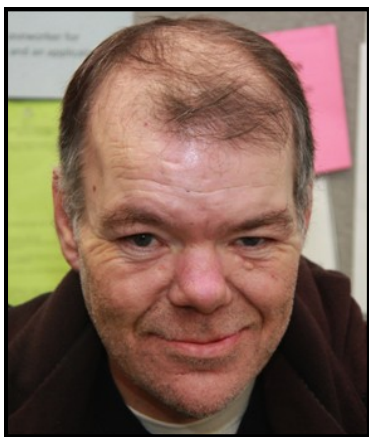


The Impact You Make Through Shalom



2012 Annual Report

Shalom Community Center

620 South Walnut Street

P.O. Box 451

Bloomington, IN 47401

(812) 334-5728

www.shalomcommunitycenter.org

Dedicated to
YOU
for making a difference

Over 20,000 people in
Monroe County don't
have access to enough
food.

More than 6,500
people are one
paycheck away from
losing their homes.

This is how you make a
difference when people
need you the most.



shalom community center

helping people in need

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Forrest Gilmore
Assistant Director
Danielle Sorden

*Director of
Hunger Relief*
Ron Kerner

*Director of
Volunteer Services*
Mark Emerson

Caseworkers
Julia Dotson
Laura Lasuertmer
Jill Perkins

Custodian
Rhett Combs

Our Mission

The Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person's fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns, and stories of people who have been marginalized by society and expect our staff, volunteers, and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.

"No one knows his name—a man who lives on the streets and walks around in rags. Once I saw that man in a dream. He and God were building an extraordinary temple." - St. Francis



I am in awe of this simple premise—the idea that that which is most holy is actually working in concert with those who by some are considered the most reviled. In the language of my faith tradition, we say that we all are worthy before God.

Whether we come to this understanding of inherent worth by faith, reason, or experience, perhaps there is nothing more transformative than this offering of universal dignity, one to another.

Through your profound generosity to the Shalom Center, you have created a place that puts such dignity first. *Together—supporters, clients, and staff—we are building an extraordinary temple.*

For that, we can only respond with a profound "THANK YOU!!!"

While dignity is where we always start, it is not where we finish. On top of the nourishing environment we create, we also are actively investing in a unique blend of emergency resources and long-term solutions.

This simple guide is a testament to all that you make possible through your generous support of Shalom.

With gratitude,

A handwritten signature in blue ink that reads "Forrest". The script is fluid and cursive.

Rev. Forrest Gilmore, Executive Director
(812) 334-5734, ext. 33, forrest@shalomcommunitycenter.org.



Why We Do It: **A Shalom Story of Success**



Alana Luttrull abused substances for 19 years and was homeless for 2. She is now 3 years sober, employed, and living with her child at home.

“Having a place like this can make the difference between somebody dying on the street and somebody completely pulling their life together and becoming a good parent, friend, and a mentor.”

Alana was raised in a family, surrounded by substance abuse, domestic violence, and mental and emotional abuse. She started using drugs at the age of 8 and was shocked when she first realized it wasn't the norm for most people. After living on couches for years, she pitched a tent in the woods to separate herself from other addicts to get clean away from negative influences.

She turned to Shalom where she found hope in a listening ear, nourishment in a daily meal, and a foundation to obtain a job, health care, a home, and other essential services. Alana now works as a job developer at Centerstone's Project HOPE (Helping Offenders through Partnership and Employment). Her passion is helping others in need, which she believes is crucial for her continued recovery.

“The Shalom Center was the lynchpin right at the very beginning that formed the foundation upon which I built everything. If I hadn't had that foundation, I wouldn't have been able to... maintain my sobriety, to get work, and to finally get housing.”

Voices of Support

"If Shalom wasn't here, I wouldn't know what to do. Shalom has helped me a lot, with clothes, food, diapers, formula, storage, prescriptions... all while helping me find a home."

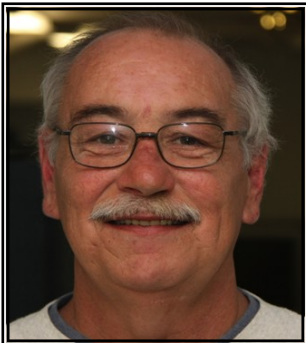
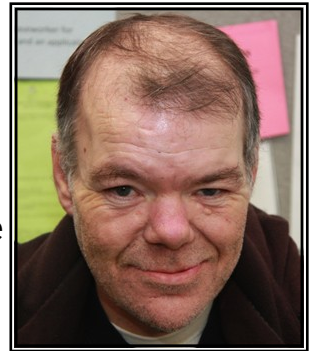
- Olivia Shipley, Natilee's Mom



"Without the Shalom Center, it would be chaos... total chaos... not just for me but for other people like me that need help. Everybody looks down upon the homeless but people don't understand why people become homeless."

- Michale Williams

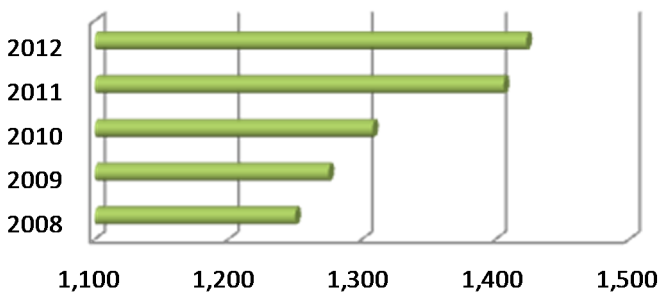
"If Shalom wasn't here, I don't know where I'd be at. They gave me some help and it was amazing because it really changed my life around. I still come to Shalom because it's like a home to me." - William Blackwell



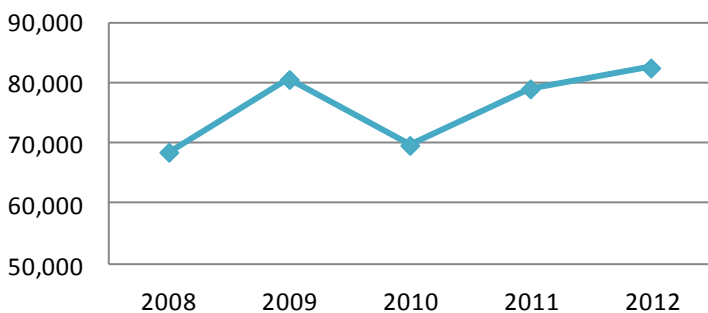
"I'm grateful for Shalom because they were there when I most desperately needed them... It was a place I could come and feel safe and I could find love and compassion... That's what meant the most. I needed someone to care about me...and help me get in the right direction." - Jimmy Brown

A Snapshot of Growing Need 2008-2012

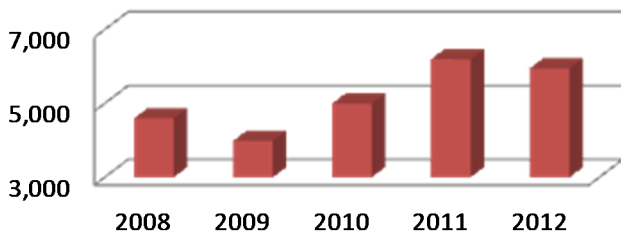
Clients Served



Meals Served



Casework Counseling Sessions



Your Impact Through Shalom

Life Essentials

Last year, Shalom provided over 2,000 hours of shelter, 2,947 loads of laundry, 5,771 showers, 4,585 diapers, ID for 145 people, and mail services for over 600 people.

Hunger Relief

Shalom served over 82,477 meals and more sit-down meals than any other agency in Monroe County. We continue to be the only agency in Monroe County serving breakfast and lunch every week-day, including major holidays.

Homelessness Prevention

Shalom helped house or prevent homelessness for 222 households, including 87 families.

Case Management

Our case managers served 1,423 people and made 5,952 contacts, providing support for housing, employment, health care, and other essentials.

Employment

Shalom helped 455 people through 1,144 job counseling sessions to improve resumes and presentation skills, search out job leads, attend interviews, and begin new work.

Agency Access

As a front door to the social service community, over 20 visiting agencies, including the VA, Positive Link, Broadview Learning Center, and Social Security, made 4,494 contacts with our guests.

Why Low Barrier Services Matter

At the Ending Homelessness Charrette meetings in late April, a speaker from Indiana's Department of Corrections helped me understand the importance of our services in a new way.

To paraphrase, he said, "Too many times the people trying to help are saying we can help you unless... unless you have an addiction problem... unless you have a felony... unless you are mentally ill... unless you can't get a job... unless, unless, unless. If your goal is to end homelessness, you can't say unless."

Shalom is a low barrier daytime resource center. Interfaith Winter Shelter is a low barrier shelter. The new Crawford Homes permanent supportive housing is also low barrier or what is sometimes called a Housing First program. The meaning of low barrier is simple... we get rid of the "unless." We try to place as few barriers as possible between the guest and our services. The only true requirement is safe behavior. Our business is hunger, homelessness, and poverty; if you're hungry, we'll feed you, if you're homeless, we'll shelter you, if you're impoverished, we'll support you.

The low barrier model is a national best practice for reaching the most people in need, especially the most vulnerable among us, the mentally ill and the addicted. It emphasizes safety, access, and engagement above all else. But it also saves the community money by reducing arrests and hospitalizations as we connect "frequent users" with essential services. It's not always pretty, but it works.

Someone wrote a comment on an article in our local paper. "We only should help the worthy poor." That's exactly what we do. Because we believe everyone is worthy... worthy of dignity, worthy of a home, worthy of health care, worthy of life.

I recently spoke to John Fallon, the Program Manager for Reentry at CSH. When asking him about the value of low barrier approaches, he said that he always had a principle when deciding who he would help: "If not us, then who?"

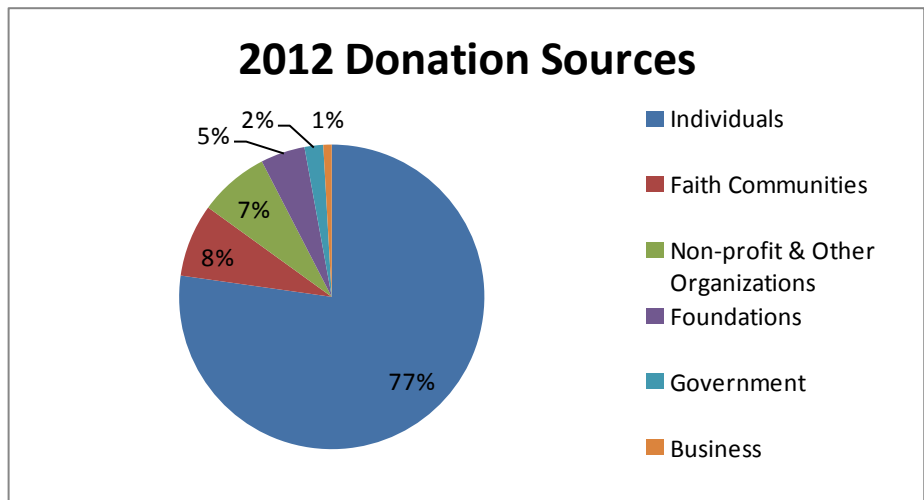
That's perhaps the simplest way of all to say what it means to be low barrier: If not us, then who?

If we truly want to end hunger, homelessness, and poverty, we cannot say unless.

2012 Revenue and Expense Summary*

Revenue		Expenses	
Financial Grants & Contributions:		Value of Volunteer Time	\$266,173
Individuals	\$289,772	Payroll Costs & Taxes	\$199,673
Faith Communities	\$29,042	Hunger Relief	\$151,171
Non-profit & Other Organizations	\$27,962	Guest Services & Supplies	\$63,203
Foundations	\$17,634	Professional Fees & Insurance	\$24,615
Governments	\$7,429	Office Supplies & Equipment	\$10,178
Businesses	\$3,340	Utilities	\$22,613
Total Financial Grants & Contributions	\$375,179	Mortgage Interest & Bank Fees	\$18,089
Other Financial Receipts	\$33,621	Custodial Service & Maintenance	\$10,837
Total Financial Receipts	\$408,800	Fundraising & Communications	\$6,408
In-kind Contributions	\$167,807	Miscellaneous Expenses	\$2,713
Value of Volunteer Time	\$266,173		
Total Revenue	\$842,780	Total Expenses	\$770,777

** These numbers are not yet audited, but our 2011 audit showed that 90% of our expenses were directed toward programs and 10% towards administration and fundraising – a spending ratio considered exceptional.*



Our Financial Supporters

We are so grateful to all those who have offered their generous financial support to help our most vulnerable citizens.

The Visionary Society (Pledge of 10,000+ over 5 years)

Bill & Janet Anderson
Patty & Jim Andrews
Jeff & Maika Arthur
William & Honey Baldwin
Anne & Bruce Bloxom
Jennifer Bradley & Chris Kowalczyk
Joe & Gloria Emerson
Gabriel & Sarah Frommer
Forrest Gilmore
Steve & Jo Ellen Ham
John Hamilton & Dawn Johnsen
Victor Harnack
Marilyn Hartman
Jim & Sally Harvey
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John & Lori Miller
James Pike
Don Ray
Mary Rose
Jim & Candy Santo
Phil Saunders
Henry & Celicia Upper
Ralph & Suzie Voelkel
Charles Webb
Four Anonymous Donors



\$5,000+

Bill & Janet Anderson
Patty & Jim Andrews
Anne & Bruce Bloxom
City of Bloomington
Community Foundation of Bloomington & Monroe County
First Christian Church
First United Methodist Church
Jim & Sally Harvey
Jane Martin
Phil Saunders
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United Way of Monroe County
One Anonymous Donor

Joe & Gloria Emerson
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Marilyn Hartman
Harvey & Connie Hegarty
Roger Kent
James & Carolyn Lindsay
Dan & Beth Lodge-Rigal
Edley W. Martin, Jr.

Carole McKinney
John & Lori Miller
Miller Woods LLC
Mike Peppler

James Pike
Psi Iota Xi, Bloomington Thrift Shop
Don Ray

\$2,000-\$4,999

Jeff & Maika Arthur
Jennifer Bradley & Chris Kowalczyk

Mary Rose
Jim & Candy Santo
Keith & Ann Saunders
Trinity Episcopal Church
Henry & Celicia Upper
Ralph Voekel
Four Anonymous Donors

\$1,000-\$1,999

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Bloomington Rotary
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Alexander Bruchwald
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\$500-\$999

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Sarah & Stan Wasserman
Allen & Nancy White
Margaret Wiley
One Anonymous Donor

We'd also like to thank the more than 500 donors who supported us with gifts between \$5 and \$499.

Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center's mission. In 2012, 1201 volunteers completed 14,295 hours of service. We are truly a volunteer-driven organization. We offer a special thanks to these heroes who volunteered more than 50 hours last year.

Awad Alamin
Nancy Allerhand
Shawn Ankrom
Patty Ardery
Eddie Baker
Melissa Bell
James Bess
Anne Boch
Chris Bolton
Karen Boswell
Kevin Brooks
Katelyn Bryant
Helen Butler
Wing Ching
Rhett Combs
Hannah Cook
Hank Cooper
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Pan Kinnaman
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Nora Pedersen
Mike Peppler
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Phil Saunders
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Jacob Schumacher
Marie Shakespeare
Brandon Shurr
Judy Simic
Leah Strobel
Sharon Urban
Sarah Wasserman
David White
Sarah Wilson
Shari Woodbury
Thomas Worster
Ty Worster



Special thanks to the following donors who contributed more than \$1,000 in goods or services to Shalom Community Center:

Bloomington Bagel Company
Carlisle Brake & Friction
Candy Carpenter
Crescent Donut Shops
Beverly Feldman

Shannon Funkhouser
Harvey & Connie Hegarty
Hoosier Hills Food Bank
Oliver Winery
Watler Accounting

Partner Organizations

- ◆ Amethyst House
- ◆ Area 10 Agency on Aging/RSVP-Job Links
- ◆ Becky's Place
- ◆ Bloomington Housing Authority
- ◆ Bloomington Thrift Shop
- ◆ Social Security Administration
- ◆ Centerstone
- ◆ City of Bloomington – HAND & Community & Family Resources
- ◆ City of Bloomington Volunteer Network
- ◆ District 10 Pro Bono Project
- ◆ First United Methodist Church
- ◆ Genesis Summer Shelter
- ◆ Hoosier Hills Food Bank
- ◆ HUD
- ◆ IHCDA
- ◆ Indiana Association of Community Economic Development
- ◆ Indiana Legal Services
- ◆ Indiana University Health Bloomington – Individual Solutions, Positive Link & WIC
- ◆ Indiana University Office of Service Learning
- ◆ Indiana University School of Public & Environmental Affairs
- Service Corps
- ◆ Indiana University School of Social Work
- ◆ Interfaith Winter Shelter
- ◆ Ivy Tech Community College
- ◆ Martha's House
- ◆ Middle Way House
- ◆ Monroe County Community School Corporation
- ◆ Monroe County Health Department
- ◆ Monroe County United Ministries
- ◆ Mother Hubbard's Cupboard
- ◆ My Sister's Closet
- ◆ New Hope Family Shelter
- ◆ New Leaf – New Life
- ◆ Oasis
- ◆ Recovery Engagement Center
- ◆ Salvation Army
- ◆ South Central Community Action Program
- ◆ Stepping Stones
- ◆ St. Vincent de Paul
- ◆ Trinity Episcopal Church
- ◆ United Way of Monroe County
- ◆ Veteran's Administration
- ◆ Volunteers in Medicine
- ◆ WellSpring Center



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City of Bloomington
Community Foundation of Bloomington & Monroe County
Episcopal Diocese of Indianapolis
First United Methodist Church
Prudential Matching Gift Program

Psi Iota Xi
SCI Membership Community Fund
Trinity Episcopal Church
United Way of Monroe County
Van Buren Township Trustee



shalom community center
helping people in need

How You Can Help

Through your continued support of Shalom, you can make a major difference in many people's lives.

Give:

To support us financially, you can give online by credit card at www.shalomcommunitycenter.org or you can mail a check to:

Shalom Community Center
P.O. Box 451
Bloomington, IN 47402-0451

Volunteer:

To offer your time and talent, contact Mark Emerson, Volunteer Coordinator, at (812) 334-5734 x23 or mark@shalomcommunitycenter.org

Donate:

If you'd like to donate some items to support our clients, we are often in need of hygiene products, bus tickets, diapers, backpacks, and more. To see our full wish list, visit us online at www.shalomcommunitycenter.org.

The Shalom Community Center is a 501(c)3 registered, not-for-profit charitable organization. Your support of Shalom is tax deductible.

**Ninety cents of every dollar you give directly
benefits our clients, which is considered
exceptional by nonprofit best practice groups.**



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