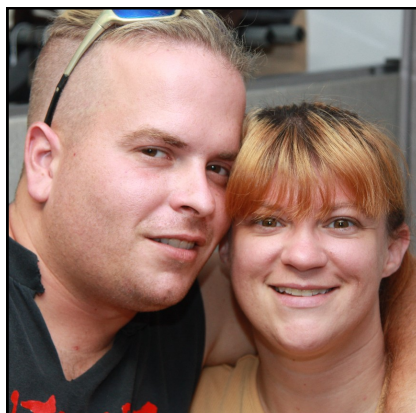


The Impact You Make Through Shalom



2010 Annual Report

Shalom Community Center

620 South Walnut Street

P.O. Box 451

Bloomington, IN 47401

(812) 334-5728

www.shalomcommunitycenter.org



shalom community center

helping people in need

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Liz Boyd,
Laura Ertmer
Caseworkers
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*Legal Aid
Coordinator*

Our Mission

The Shalom Community Center is dedicated to aiding and empowering people experiencing homelessness and poverty in South Central Indiana.

Our Vision

Shalom Community Center envisions a community that honors every person's fundamental right to sustenance, a safe home, quality health care, and meaningful work. We see ourselves as a key leader in providing the full range of support and services for people dealing with poverty and homelessness in South Central Indiana.

Our Values

HOSPITALITY: We extend community beyond the margins to include those unserved by society. We invite all people into our safe and welcoming space. Recognizing the many challenges our guests struggle with on a daily basis, we place as few barriers as possible between our guests and our services and resources.

DIGNITY: We value the worth and dignity of every person, treating all with compassion and respect. We honor the lives, concerns and stories of people who have been marginalized by society and expect our staff, volunteers and guests to do the same.

EMPOWERMENT: We strive to increase the economic and social strength of people in need. We help people develop confidence in their own capacities. We support people to make choices that improve the quality of their lives.

HOPE: We believe in the possibility each person possesses to create a sustainable, healthy and happy life. We work to nurture that hope in all people.

Dear Friends,

Early in my time at Shalom, a mother of two came to me desperate and on the verge of eviction from her home. She had some unexpected medical bills and needed some extra help to make the rent. When I told her we could help, she began to cry with tears of joy and relief. That's why I love working at Shalom. It's always clear that what we do matters.



Indiana has been particularly hard-hit by the economic meltdown. We have a poverty rate higher than the national average as well as a higher percentage of people working jobs that don't pay well or provide enough hours. On top of that, Monroe County has the highest poverty rate in the state at 22% and also the highest cost of housing.

It is no accident that we are experiencing a dramatic increase in the demand for our services. In the midst of 2011, we are seeing double digit increases in our meals served and casework contacts.

Yet, thanks to generous supporters like you we are meeting the need. For 11 years, we have used your gifts responsibly to serve some of the most vulnerable among us. And we offer a special thank to you for helping us move into our new home at 620 S. Walnut. On the verge of homelessness ourselves, you came through for us so that we could keep providing the services to our guests that you so wonderfully support.

This report both shares with you the impact you have made through your generosity to us and offers our thanks for your extraordinary efforts on behalf of those experiencing homelessness and poverty.

If you'd like to know more, please don't hesitate to contact me at (812) 334-5734, ext. 33 or forrest@shalomcommunitycenter.org.

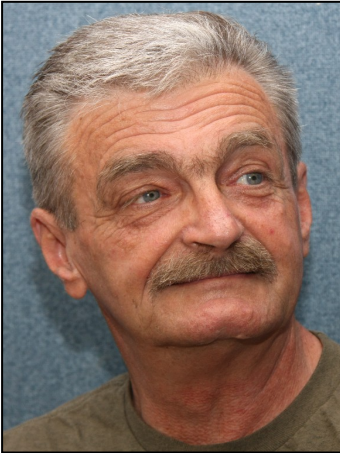
Sincerely,

A handwritten signature in blue ink that reads "Forrest Gilmore". The script is fluid and cursive, with the first name "Forrest" being more prominent than the last name "Gilmore".

Forrest Gilmore, Executive Director



Why We Do It: **A Shalom Story of Success**



Pete Domanovic was homeless for over 4 years due to a very difficult struggle he was put through to get a driver's license. He now has a job and is saving for a new home.

"When I came here, everyone was willing to help... here if you have a problem that you need worked on, they will help you, any problem that's in your way, they help you."

Pete had been homeless for four years because he couldn't get a driver's license. He had the skills to pass the test. His driving record was clean. He just couldn't get the right documents.

He was born in Germany, but his mother immigrated to the United States when he was one.

After 9/11, the rules for getting driver's licenses became much more strict. At first, he was told he needed his birth certificate. Several months later, it finally arrived from Germany. Then Pete was told he needed not a birth certificate but a certificate of citizenship! Negotiating down the \$450 fee and pressuring an emergency rush on the certificate, 5 months later, Shalom got his certificate. Within a month, Pete was working as a taxi driver and soon had his own car and a place to live. Pete gives back by tithing to help people in need and writing a blog about homelessness.

"The counselors are really doing what they are supposed to be doing. It's not a mill where people come through and you hand 'em a ham sandwich and then get out. Shalom's dealing with the real problems."

Voices of Support

“Shalom has changed my life and it’s changed Melisa’s life. It’s a good environment and a good opportunity to better yourself, to become the person you want to be.”

- Doug Magness & Melisa Whitten

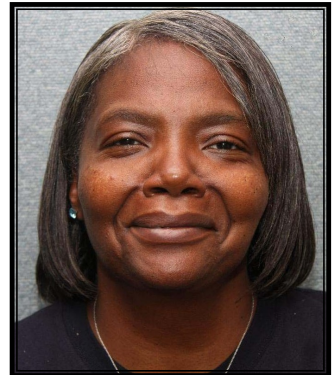


“If Shalom wasn’t here, we probably would have starved. We wouldn’t have been able to get access to the resources you provide.”

- Amy Boyce & Rob Deckard

“Oh my God! If Shalom wasn’t here, it would be real ugly. I would probably be in trouble somewhere... No one’s in here drinking. No one’s in here doing drugs...You’re safe when you’re in the Shalom Center.”

- Joyce Berry



“I don’t know if people really understand what Shalom does. They think of it as a soup kitchen. That’s great, but I think that’s the smallest part of what Shalom does... Can you really make a difference? You can. Shalom made a difference for me.”

- Kent Johnson

The Impact of Shalom

Life Essentials

Last year, Shalom provided 2,188 hours of shelter, 1,806 loads of laundry, 3,453 showers, ID for 208 people, storage for 75 people at any one time, and mail services for over 400 people.

Hunger Relief

Shalom served over 69,000 meals and provided 1,577 gifts of groceries to families in need.

Homelessness Prevention

Shalom helped house or prevent homelessness for 273 households, including 117 families. In partnership with the HUD-VASH program, over 50 homeless veterans moved into new homes.

Case Management

Our case managers served 1,308 people and made 4,996 contacts (a 25% leap from the previous year), providing support for housing, employment, health care, and other essentials.

Employment

Shalom helped 665 people improve their resumes and presentation skills, search out job leads, attend interviews, and begin new work.

Legal Clinic

Shalom helped 261 people over 419 visits resolve 382 legal issues and referred the remainder to collaborative agencies.

Agency Access

Visiting agencies, like St. Vincent de Paul, HAND, WIC, Positive Link, and many others made 5,135 contacts with our guests.

2010 Revenue and Expenses Report

Revenue

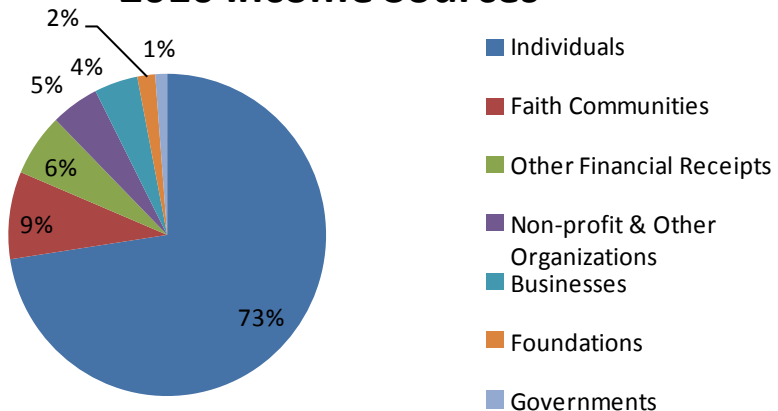
Financial Grants & Contributions:	
Individuals	\$422,724
Faith Communities	\$51,430
Non-profit & Other Organizations	\$35,200
Businesses	\$25,671
Foundations	\$10,505
Governments	\$7,000
Total Financial Grants & Contributions	\$552,530
Other Financial Receipts	\$29,860
Total Financial Receipts	\$582,389
In-kind Contributions	\$293,960
Value of Volunteer Time	\$292,338
Total Revenue	\$1,168,687

Expenses

Value of Volunteer Time	\$292,338
Payroll Costs & Taxes	\$231,663
Hunger Relief	\$215,919
Renovation of New Building (not including new mortgage)	\$208,221
Guest Services & Supplies	\$91,476
Rent (In-kind)	\$36,895
Professional Fees & Insurance	\$29,048
Office Supplies & Equipment	\$16,659
Utilities	\$14,953
Fundraising	\$15,569
Interest & Banking Fees	\$11,069
Custodial Service & Maintenance	\$8,047
Communications	\$4,530
Miscellaneous Expenses	\$359
Total Expenses	\$1,176,746

The 2010 audit showed that 90% of the Shalom Community Center's expenses were directed toward program services with the remaining 10% directed to management and general expenses and fundraising.

2010 Income Sources



Our Financial Supporters

We are so grateful to all those who offered their generous financial support to help our community's most vulnerable members:

Humanitarian Circle (\$2,000+)

William & Janet Anderson
Patricia & James Andrews
Jeff & Maika Arthur
William & Honey Baldwin
Anne & Bruce Bloxom
Jim & Dana Burton
Sonja Kay Bystrom
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First United Methodist Church
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Nancy & Phillip Saunders
Keith A. Saunders
Barbara & Richard Schilling
St. Mark's United Methodist Church
St. Paul Catholic Center
Trinity Episcopal Church
United Way of America
United Way of Monroe County
Thomas W. Watkins, D.D.S.
Helen Wiesler
Ted Wininger
Five Anonymous Donors

Founder's Circle (\$1,000-\$1,999)

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Church World Service
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Nancy Cridland
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Ginette Delandshere & Terrence C. Mason
Ted Deppe
District 10 Pro Bono Committee
Episcopal Diocese of Indianapolis
George E. Ewing
Fairview United Methodist Church
First Presbyterian Church
Anne L. Foster
Derek & Hilda Fullerton
Stephen Gregg
Steve & Jo Ellen Ham
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 Ralph H. L. Voelkel
 Susan Jane Voelkel
 Richard A. Weddle
 Tracy M. Whelan
 Mark Wiedenmayer
 Arlington Williams
 Amee Yoder

Five Anonymous Donors

Benefactors (\$500-\$999)

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 Four Anonymous Donors



We'd also like to thank the over 600 donors who supported us with gifts between \$10 and \$499. Thank you to all our donors. Your support makes what we do possible.

Our Volunteer Supporters

Volunteers are absolutely essential to Shalom Community Center's mission. In 2010, 1,585 volunteers completed 16,205 hours of service. With a staff of only ten, we are truly a volunteer-driven organization. We offer a special thanks to those who volunteered more than 50 hours last year.

Nancy Allerhand	Bruce Foster	Abraham Morales
Patty Andrews	Brittany Francis	John Meadlo
Patty Ardery	Lynne Fricker	Tom Meador
Jeff Arthur	Jennifer Gneiting	Lori Miller
Dorothy Axsom	Mary Gordon	Jenna Norden
Alan Backler	Elsa Harik	Cinda O'Connor
James Bess	Jim Harvey	Amelia Pearce
Anne Boch	Alexander Haugh	Mike Peppler
Chris Bolton	Anne Hazeltine	Jeff Pohlen
Krista Brix	Kenneth Heller	Nancy Rayfield
Sarah Burstein	Jeff Herman	Barbara Restle
Helen Butler	John Isbell	Jim Riley
Dennis Childers	Judith Jacobs	Phil Saunders
Hermine Cohen	Blair Johnson	Alessandra Simmons
Edna Collier	Donald Jones	Barbara Smoot
Thomas Cook	Ron Keithe	Amy Stasch
Hank Cooper	Pat Knarzer	Courtney Strother
John Davenport	David Knight	Jackie Terry
Amelia Dixon	Michael Ladwig	Meg Torrence
Reva Duke	Gail Lessard	Erikka Vaughan
Joe Emerson	Joe Lessard	Sarah Wasserman
Mark Emerson	Judith Liles	Thomas Worster
George Ewing	Robert Long	Ty Worster
Anne Foster	Dian Ludlow	

Special thanks to the following donors who contributed more than \$1,000 in goods or services to Shalom Community Center:

Kent and Barbara Biddle	Eddie Hurm
Bloomington Bagel Company	Microsoft
Candy Carpenter	Oliver Wine Company
Cato Fashions	Pepperidge Farm Bread
Crescent Donut Shops	Rick Phillips Photography
Department of Psychology & Brain Science, Staff Council	SOMA Coffee House
Evangelical Community Church	Templeton Elementary School
First Christian Church	Toys for Tots
First United Methodist Church	Trinity Episcopal Church
Hoosier Hills Food Bank	Unitarian Universalist Church
	Watler Accounting

Partner Organizations

- ◆ Area 10 Agency on Aging/RSVP-Job Links
- ◆ Bloomington Housing Authority
- ◆ Bloomington Thrift Shop
- ◆ Social Security Administration
- ◆ Centerstone – PATH Project
- ◆ Children’s Dental Health Foundation – Mobile Dentists Program
- ◆ City of Bloomington – HAND
- ◆ City of Bloomington Volunteer Network
- ◆ District 10 Pro Bono Project
- ◆ Genesis Summer Shelter
- ◆ Hoosier Hills Food Bank
- ◆ Indiana Association of Community Economic Development
- ◆ Indiana Legal Services
- ◆ Indiana University Health Bloomington Hospital – Positive Link, Community Health Services, & WIC (Woman, Infants, Children)
- ◆ Indiana University Maurer School of Law
- ◆ Indiana University Office of Service Learning
- ◆ Indiana University School of Public & Environmental Affairs Service Corps
- ◆ Indiana University School of Social Work
- ◆ Interfaith Winter Shelter
- ◆ Ivy Tech Community College
- ◆ Martha’s House
- ◆ Monroe County Community School Corporation – Templeton Elementary School & Adult Education
- ◆ Monroe County Health Department
- ◆ Monroe County United Ministries
- ◆ My Sister’s Closet
- ◆ New Leaf – New Life
- ◆ Oasis
- ◆ Salvation Army
- ◆ South Central Community Action Program Head Start & Energy Assistance Programs
- ◆ Stepping Stones
- ◆ St. Vincent de Paul
- ◆ United Way of Monroe County
- ◆ Veteran’s Administration Homeless Outreach Team & HUD-VASH Partnership

Grant Support

- | | |
|---|-------------------------------------|
| City of Bloomington | Psi Iota Xi, Bloomington |
| Community Foundation of Bloomington & Monroe County | Thrift Shop, Inc. |
| District 10 Pro Bono Committee | Smithville Charitable Foundation |
| Episcopal Diocese of Indianapolis | St. Paul Catholic Center |
| First United Methodist Church | State Farm Companies Foundation |
| GE Foundation | Trinity Episcopal Church |
| Monroe County Bar Association | United Way of America |
| Monroe County Council | Van Buren Township Trustee |
| Old National Bank Foundation | Wellpoint Associate Giving Campaign |

A New Home for Shalom



The Shalom Community Center officially opened the doors to our new home on Monday, August 2nd, 2010.

We offer our thanks to all our donors and specifically acknowledge those who contributed \$1000 or more towards our new center. Thank you all!!

Nancy Allerhand
William & Janet Anderson
Patty & Jim Andrews
Jeff & Maika Arthur
William & Honey Baldwin
E. Rick & Marnie B. Beebe
Anne & Bruce Bloxom
Bunger & Robertson
Dana L. Burton
Nelda Christ
Chris & Sara Colvard
Nancy Cridland
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